

1 **Health-seeking behavior and associated factors among community in**
2 **Southern Ethiopia:Community based cross-sectional study guided by**
3 **Health belief model.**

4 Health-seeking behavior of the community in low in-come countries

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24 Abstract

25 **Background:** Health-seeking behavior is a sequence of actions taken to promote health
26 and prevent disease. Governments' expenditure to health is being improved in Ethiopia. In
27 contrast, high disease burden and low health service utilization is observed. The low health
28 service utilization could be due to low health-seeking behavior of the community. Thus, this
29 study was aimed to determine the level of health-seeking behavior and associated factors in
30 Hosanna town, Southern Ethiopia.

31 **Methods:** We used community-based cross-sectional study design among community (n= 443) in
32 Hosanna town. The overall health-seeking behavior of study participants was assessed using the
33 mean score of each of the dimensions (health promotion and disease prevention activities) as a
34 cut-off value. Having a score above the mean on each of the target dimensions was equated with
35 having a high level of health seeking behaviour. STATA 12 software package (Stata
36 Corporation, College Station, Texas, 77845, USA) was used for descriptive and logistic
37 regression analysis.

38 **Results:** About eighty five percent of (85.4%) participants had low level of health-seeking
39 behavior. Males were about two folds more likely to have low level of health-seeking behavior
40 than females (AOR: 1.8; CI 1.03–3.42). Widowed participants were about five times more likely
41 to have low health-seeking behavior (AOR: 4.8; CI 2.1–17.1) when compared to married
42 participants. Those participants who are illiterate were about five times more likely to have low
43 health-seeking behavior than who completed higher education (AOR: 4.5; CI 1.16–17.8).

44 **Conclusion:** The study revealed low health-seeking behavior among the study participants in the
45 study area. This finding suggested the need for urgent interventions to the health literacy
46 packages of Ethiopia to enhance the health seeking behavior of the country.

47 **Keywords:** Disease prevention, Ethiopia, Health belief model, Health promotion, Health-seeking
48 behavior, Hosanna, Leisure activities, Substance use

49 **Introduction**

50 Health is a comprehensive concept that encompasses all social and biological aspects of
51 life and health-seeking behavior refers to a sequence of actions taken to promote health and
52 prevent disease [1]. The health policies and strategies entail knowledge about health seeking
53 behavior for health promotion, disease prevention and improve quality of life [1, 2]. The practice
54 of health seeking behaviour has a marvelous potential to reduce the occurrence of disease,
55 disability and death [1]. Healthcare utilization that is an immediate outcome of health seeking
56 behaviour is also found to be important to get health counseling (family planning, antenatal care,
57 growth monitoring), screening for chronic diseases, and adherence to effective treatment [3-5].
58 However, we have learnt the growing of evidences in low health care utilization and increased
59 disease burden [6-10].

60 Previous studies showed that Africa accounts for 22% of global disease burden and adult
61 mortality rate 347 per 1000 population, which is the highest in the world [4]. Similarly, despite
62 an improved access in physical health facilities and government expenditure on health, the
63 burden of diseases was not successfully reduced and health service coverage is low in Ethiopia
64 [7-11]. For instance, according to the WHO African health observatory report, the burden of
65 diseases was 73.6% in Ethiopia in 2010 exceeding the African average (71.1%) [7]. Moreover,
66 350 premature deaths from all causes and 14.8 crude death rate per 1000 of population was
67 recorded in 2010 which is the highest in east Africa [9]. Concerning maternal health, one in 26

68 African mothers have chances of dying due to preventable pregnancy related complications. This
69 is about 300 times higher than reported for developed nations [4].

70 Regarding service utilization, the Ethiopian demographic and health survey finding of 2011
71 reported low level of health service utilization. More than four in five mothers did not receive
72 antenatal care and only 10% of ill individuals due to all cause got treatment [8-10]. To the best of
73 our understanding, the observed evidences does not reflect nature more deserving for high
74 income countries than low income countries, rather the difference in level of health seeking
75 behaviour in high and low income countries.

76 Ethiopia is currently experiencing an incidence of newly emerging and reemerging health
77 problems and in state of transition [2, 3], that requires comprehensive health care policies and
78 programs. Similarly, unlike to the traditional assumptions chronic non communicable (Diabetes
79 Mellitus, Cardiovascular disorders, cancer) illnesses are not confined to people of developed
80 countries [12-15].

81 Evidences show that socio-economic status, geographic settings, cultural issues, service quality,
82 health system policy and procedures are among the factors affecting health-seeking behavior of
83 the community [15-18]. Individuals who fail to get health information found to have lower health
84 seeking behavior [17]. However, individuals having higher health seeking behavior could better
85 prevent disease and promote health [18-20]. Healthcare-seeking behavior is a multifaceted effect
86 and needs an appropriate investigation in order to provide knowledge that will help with the
87 formulation of health care policies and programs. Thus, in this study we assessed the level of
88 health seeking behaviors and associated factors in urban households.

89 **Methods**

90 **Study area and period**

91 The study was conducted in Hosanna town, the capital of Hadiya Zone, located at a
92 distance of 232 kilometers southwest of Addis Ababa, the capital of Ethiopia. There were 16,707
93 Households in the town [20].Community based cross-sectional study was carried out among
94 residents of the town, in August 2013

95 **Sample size and sampling technique**

96 The sample size for our study was estimated by taking prevalence of health seeking behaviour
97 (50%), 95% confidence level, 5% margin of error and 15% non-response rate. Consequently, the
98 final sample size was determined to be 443participants.

$$n = \frac{Z_{\frac{\alpha}{2}}^2 P(1 - P)}{d^2}$$

$$100 \quad n = \frac{(1.96)^2 0.5(1 - 0.5)}{(0.05)^2} = 385 + (15\% * 385) = 443$$

101 The final sample size was proportionally allocated to sub-administrative units of the town.
102 Sampling frame was created for each sub-unit and randomly generated numbers were used to
103 select the households. Simple random sampling technique was used to selectthe households from
104 each unit. From each of the selected households the head of the house hold was included in data
105 collection.

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107 **Data collection instrument and procedures**

108 The health seeking questionnaire, WHO STEPS instrument and global physical activity
109 questionnaire (GPAQ) were modified and used for data collection. The modified instrument was

110 translated in to the local language, Amharic. Data were collected through self-administered using
111 structured questionnaire. Following informed oral consent procedures, the head of the
112 households were asked to complete at home level in a quiet corner away from the presence of
113 other people and drop to box prepared. Each took approximately fifty minutes. Probes and
114 clarifications were sought as deemed necessary. Two days training was provided for data
115 collectors and supervisors regarding research ethics, data collection procedures and contents of
116 the instrument to increase the quality of our data. Supportive supervision was carried out by the
117 supervisors on a daily basis during the data collection period. The completed questionnaire had
118 been checked daily for its completeness and consistency.

119 **Variables and its measurement**

120 The dependent variable was health seeking behavior. It is a composite variable measured using
121 model construct. The overall health-seeking behavior of study participants was assessed using
122 the mean score of each of the following four dimensions;

123 **Actions taken when got ill:** The health seeking behaviour of participants for this dimension was
124 obtained from the following questions; ‘during your last illness did you seek treatment?’ This
125 question had the following response categories: ‘Yes if seek care from health facilities and or
126 traditional healers’, ‘No did not seek treatment’.

127 **Screening for general health:** This dimension was assessed using the following questions with
128 “Yes -coded as 1” or “No -coded as 0” responses; ‘have you ever checked your blood pressure to
129 know the level of your blood pressure?, ‘Did you ever checked your blood sugar level to know
130 the level of your blood sugar?’, ‘Have you ever tested for human immune deficiency virus (HIV)

131 infection for early care and treatment?’, ‘ Did you vaccinated children and any family member
132 who is eligible for?’, ‘ Did you or member of your family monitor the growth of recent child in
133 family?’, Did you or member of your family followed antenatal care for the resent pregnancy?’
134 In this dimension participants having a score above the mean was equated with having high
135 health seeking behaviour of screening for general health were coded as “Yes 1” and otherwise
136 coded as ‘No 0’, indicating that they had low health seeking behaviour of screening for general
137 health.

138 **Health oriented leisure activities:** The health seeking behaviour of participants of health
139 oriented leisure activities was measured as high ‘Yes 1’ -if scored above the mean for questions
140 of aerobic physical activities (walking, running, swimming, and bicycling) and health oriented
141 leisure activities (playing tennis, jumping rope, lifting weight) or low level of health seeking for
142 health oriented leisure activities ‘No 0’-if scores below the mean.

143 **Risk exposure:** Health seeking behaviour of participants of risk exposure disease was measured
144 using the question, “Did you take alcohol?”, “Did you smoke tobacco products?”, and “Did you
145 chew Khat?” with “yes” or “no” responses in both. Participants responded “Yes” to at least one
146 of these questions were coded as ‘0’, indicating that they had high risk exposure and low health
147 seeking behaviour.

148 Overall, having a score above the mean on each of the target dimensions was equated with
149 having a high level of health seeking behaviour. The exposure variables included age, sex,
150 education, occupation, marital status, family income, and distance from health facility.

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153 **Data analysis techniques**

154 The collected data were cleaned and entered to Epi-Data version 3.2, and exported to STATA 12
155 soft-ware package (Stata Corporation, College Station, Texas, 77845, USA)for analysis.
156 Descriptive statistics and multivariable logistic regression were used to analyze the data.
157 Candidate variables with P-value <0.2 in Bivariable model were entered to multivariable model
158 to adjust for predictors. The 95% CI for the corresponding Odds Ratio (OR) was used to assess
159 the degree of associations at (P<0.05) to declare significance.

160 **Definition of terms**

161 **High health seeking behaviour**

162 Participants having a score above (\geq) the mean on each of the target dimensions was equated
163 with having a high level of health seeking behaviour

164 **Low health seeking behaviour**

165 Participants having a score below the mean on each of the target dimensions was equated with
166 having a high level of health seeking behaviour

167 **Ethics**

168 Institutional research ethics review committee of Hosanna College of Health Sciences approved
169 and granted permission of this study. Informed verbal consent was obtained from all study
170 participants before data collection after explaining the objectives of the research. In this research
171 we obtained informed verbal consent from the research participants because all the data sought
172 was associated purely with information rather than human samples or did not put participants on
173 experiment, which needs national ethical approval in our context. We obtained ethical clearance

174 for the research to be conducted in this way. This is the reason why we obtained informed verbal
175 consent than written.

176 **Results**

177 Characteristics of study participants

178 Total of 443 questionnaires were received, only 424 questionnaires were valid and
179 included in analysis. Of the questionnaires deemed not valid, 4 respondents refused and the rest
180 did not complete the questionnaire in that one subsection of the questionnaire omitted. The mean
181 age of the study participants was 33.8 ± 11.4 Standard deviation (SD) years. Pertaining to family
182 size, in average five people living in one house. Of the 424 participants 51.3 % were males and
183 61.6% were currently married [table 1-2].

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194 Table 1: Socio-demographic characteristics of study participants

Variables	Frequency	Percent (%)
Sex		
Male	218	51.4
Female	206	48.6
Marital status		
Married	262	61.8
Single	84	19.8
Divorced	45	10.6
Widowed	33	7.8
Level of education		
No formal education	55	13
Primary education	162	38.2
Secondary education	109	25.7
Higher education	98	23.1
Total	424	100.00

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203 Table 2: Socio-demographic characteristics of study participants

Characteristics	Frequency	Percent (%)
Occupation		
Government employee	144	34.0
Non-Government employee	75	17.7
Merchant	117	27.6
Farmer	23	5.4
Others	65	15.3
House family live in		
Own	282	30.4
Rent	129	66.5
Other	13	3.1
Monthly income		
<18.5 USD	75	17.7
18.5-36.5 USD	177	41.7
36.6-72.5 USD	120	28.3
>72.6 USD	52	12.3
Total	424	100

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208 Health seeking behaviors

209 Table 3 shows health seeking behaviour of study participants. Accordingly, 397 (93.6%) took
210 action when got ill. Of those who took action when got ill, 345 (86.9%) visited medical
211 institutions, and 24(6.0%) use only traditional home remedies. Of the participants visited medical
212 institutions, 139 (40.2%) preferred private clinics as their first choice, 106(30.4%) sought health
213 care from Hospital, 82(23.7%) sought health care from pharmacy and only 18 (5.4%) sought
214 health care from public health centers.

215 The study participants were also asked to rate their perceived health status and the self-rated
216 perceived health status show 113 (26.7%) of participants felt very well, 110(25.9%) felt excellent
217 and 17(4.0%) were unable to express their health status.

218 Only 72 (17.0%) of participants undertook screening for general health status and 352 (83.0%) of
219 study participants did not to screening. Similarly, more than eighty percent (81.6%) participants
220 did not undertook health oriented leisure activities. The general prevalence of health seeking
221 behavior was 14.6% and 85.4% of study participants had low level of health seeking behaviour
222 [table 4].

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228 Table 3: Health-seeking behavior of study participants in Hosanna

Characteristics	Number	Percent (%)
Perceived health status of participants		
Excellent	110	25.6
Very good	113	26.7
Good	100	23.6
Fair	51	12.0
Bad	33	7.8
Difficult to express	17	4.0
Take action when got ill		
Yes	397	93.6
No	27	6.4
Reported actions taken when got ill		
Visiting medical institutions	345	86.9
Use traditional medicine and home remedies	24	6.0
Combination of both	28	7.1
Medical institution of first choice		
Private clinics	139	40.2
Hospital	106	30.7
Health centers	18	5.4
Pharmacy	82	23.7
Total	424	100.0

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230 Table 4: Health-seeking behavior of study participants in Hosanna

Characteristics	Number	Percent (%)
Take health oriented leisure activities		
Yes	78	18.4
No	346	81.6
Reported reasons not to take leisure		
Lack of knowledge	157	45.4
Lack of time	81	23.4
Lack of access	87	25.1
Others	21	6.1
Screened for general health		
Yes	72	17.0
No	352	83.0
Vaccination		
Yes	393	92.7
No	31	7.3
Antenatal care for mother		
Yes	401	94.6
No	23	5.4
Health-seeking behavior		
Low	362	85.4
High	62	14.6
Total	424	100.0

231 Factors associated with health seeking behaviors

232 Table 5 presents the logistic regression model fitted to assess factors associated with health
233 seeking behavior. Accordingly, marital status, sex and level of education were independently
234 associated with health seeking behavior.

235 The odds of low health seeking behavior among widowed participants was 4.8 times higher than
236 single ones (AOR = 4.8, CI: 2.1, 17.1). As shown in the adjusted model, the likelihood of low
237 health seeking behaviour was significantly higher in male than female (AOR = 1.8, CI: 1.04,
238 3.42).

239 Similarly, in this study the association between level of education and health seeking behaviour
240 was statistically significant ($P < 0.05$), indicating that participants having no formal education had
241 low health seeking behaviour compared to those having higher education (AOR = 4.5, CI: 1.16,
242 17.8).

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249 Table 5: Variables associated with health-seeking behavior

Variables	Health-seeking behavior		Multivariate OR (95%CI)	P-value
	Low (%)	High (%)		
Sex				
Male	184(89.3)	22(10.7)	1.8(1.04,3.42)	0.02 [†]
Female	178(79.8)	40(18.3)	1	
Marrital status				
Married	218(83.2)	44(16.8)	1	
Single [‡]	69(82.1)	15(17.9)	2.1(0.9,12.5)	0.21
Divorced	43(95.6)	2(3.0)	4.2(1.1,21.1)	0.03 [†]
Widowed	32(97.0)	1(3.0)	4.8(2.1,17.1)	0.02 [†]
Level of education				
Can't write or read	47(85.5)	8(14.5)	4.5(1.16,17.8)	0.02 [†]
Primary	139(85.8)	23(14.2)	1.4(0.50,4.20)	0.48
Secondary	89(81.7)	20(18.3)	2.1(0.8,5.7)	0.12
Higher education	87(88.8)	11(11.2)	1	

250 ‡=Not ever married †=P-value <0.05 1=Reference

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252 Discussion

253 Many evidences suggest that addressing health seeking behavior pave ways for
254 appropriate utilization of health care services [19]. This study tried to measure health-seeking
255 behavior in multidimensional approaches to improve specific health behavior change to prevent
256 disease and promote health. Based on our measure, the study showed that majority (85.4%) of
257 participants had low level of health-seeking behavior. The extent of health-seeking behavior of
258 the current study was remarkably low when compared to different parts of the world [1,2]. This
259 finding was consistent with findings reported for mothers' health care seeking behavior for child
260 health illness in Dera district, North Shewa zone in Oromiya regional state of Ethiopia [16]. In
261 any case, this finding implies that significant behavioral interventions are needed to improve
262 health-seeking behavior so that increase health service utilization coverage in the community.

263 About 93.6% participants in our study took actions and seek medical help when got ill, which is
264 more than reported in South Africa, 76.5% [3]. Our data also showed that 40.3% of participants
265 primarily chose private clinics when they seek medical help. This finding is similar with a study
266 reported in Ethiopia [3].

267 A decision made against maternal and child health care utilization was also used as an indicator
268 for health seeking behavior. Accordingly, the result showed that it was 94.6% for maternal and
269 92.7% for child health care conditions. This is incomparably higher than findings of
270 demographic and health survey(DHS)of 2011 in Ethiopia [20]. This could be due to the fact that
271 our sample consisted of participants entirely from the urban setting unlike DHS that encompasses
272 both urban and rural regions throughout the country.

273 Socio-demographic characteristics of household heads were tested for association. The results
274 illustrated that sex, marital status and level of education showed an association with health-

275 seeking behavior. Male had low score of health-seeking behavior compared to their counterparts.
276 This finding was in line with study reported in Stockholm [22, 24]. Socially, women are more
277 responsible for their family, often stay longer time in home and take time to identify their health
278 problems. Observations claimed that women are sensitive to their health. Conversely, men stay
279 longer time out of door and busy in social matters representing their family in Ethiopia.

280 Pertaining to the influence of marital status to health seeking behaviour, divorced and widowed
281 participants had low health-seeking behavior in our study. This finding was consistent with study
282 reported for Jamaica in 2009 [19, 25]. Participants reported lower level of education had low
283 health-seeking behavior. Most of the reports from Ethiopia and other countries supported this
284 finding [25-27]. Consistencies in findings imply the influence of level of education on health
285 seeking behaviour.

286 The present study has some relevant limitations that impede the power. One of the limitations of
287 this study is related to the cross-sectional study design, in which the temporal relationships
288 between the outcome and predictor variables cannot be established. Moreover, the sample was
289 limited to single population which can limit the power of the study. We recommend an
290 exhaustive exploration of the factors associated with health seeking behaviour in Ethiopia.

291 **Conclusion**

292 In conclusion, our findings agreed with the findings of previous studies. The overall
293 health seeking behavior of households was low. Specially, taking health oriented leisure
294 activities and screening for general health was incredibly low in the community. This cues to
295 work on promotion of healthcare on the health seeking behaviour of the population of the

296 country. Majority of the population take action when get ill and underestimated the value of
297 screening for general health and health oriented leisure activities. Further consideration should
298 also be given for the risk factors including sex, marital status and level of education. Health
299 literacy packages considering the identified differences may be designed to enhance awareness
300 of the community about the need of health seeking behavior.

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399 **Supporting information**

400 S1 Fig. Data collection tool

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